

Quality Policy

Trustmarque Ultima is committed to consistently achieving its goals, ensuring that our customers always receive the solutions and products they require by operating a Management System, the requirements of which integrate into our general business processes and meet the requirements of ISO 9001:2015.

This policy Statement sets out Trustmarque Ultima's commitment to:

- Comply with Applicable legislation, regulatory codes of practice, statutory, contractual, and other requirements.
- Identify and address relevant risks and opportunities
- Effective communication at all levels, promoting awareness and responsibility throughout the organisation.
- Provide adequate resources and training.
- Provide a framework for objective setting and for continual improvement of Quality Management and performance.
- Align the IMS with the business strategy.
- Maintain the IMS so it is fit for purpose.
- Maintain certification to ISO 9001:2015 through internal and external audits.
- Effective Monitoring and measurement, including regular management reviews

This policy statement will be reviewed annually, or earlier if required, by the Executive Leadership Team.