Employee Experience Assessment

Unlock your workforces potential with our human-centric JML, DEX and ACM assessments.

Companies have understood the importance of creating a appealing workplace that prioritises employee experience in order to attract top talent and boost productivity. However, achieving this ideal environment can be challenging.

"In the next 3 years, 50% of organisations will have established a digital employee experience strategy, team and management tool." - Gartner

Pain points

Our Employee Experience Assessment is designed to assess three main areas, to give you an independent view on the steps you can take to improve adoption, employee satisfaction, productivity and efficiency.

Employee Lifecycle - JML processes tend to be complex, time-consuming and prone to human error, leading to a poor perception of IT and related functions, lost value and increased security risks.

Digital Experience - Modern working practices have turned the org chart on its head, empowering employees and embracing their requirements. Dealing with this can be a challenge, with IT often slow to react.

Adoption and Change Management - Can impact processes, systems, roles, workflows, mindsets and behaviours, each having a significant effect on an employee's ability to enjoy work and be productive.

Why assess?

Most IT teams are wholly reactionary, set up to respond to incidents as they occur. Despite the plethora of issues being experienced across an organisation at any one time, support teams tend to only get involved when they have become severe enough and employees have nowhere else to turn. In many cases, IT teams do not even know that staff are experiencing disruption or a reduction in performance until it impacts productivity or an increase in attrition.

- Organisations that effectively manage the employee lifecycle are seen to have a 50% better retention rate, than those that leave it to chance.

- A positive employee experience boosts productivity, engagement and job satisfaction, while a neglected one can cause frustration and de-motivation amongst staff.

- Successful IT adoption ensures employees effectively utilise the investment in new technologies, which can dramatically enhance productivity and foster a culture of innovation.

- If employees feel the business is not prioritising their needs or preparing them for change, they may feel undervalued and less committed, damaging relationships and morale.

Speak to our Workspace specialists

Ultima

Employee Experience Assessment

Employee Lifecycle - 2 Hours

Our assessment consists of a workshop to evaluate the maturity and effectiveness of existing JML processes, with a view to identifying areas for improvement. Once complete, we provide you with a comprehensive report, complete with costed remediation steps, alongside an introduction to Ultima's Managed Workspace: JML edition, which leverages automation to shorten resolution times, eliminate human error, and reduce the risk of orphaned accounts and legacy permissions affecting your security posture.

Digital Employee Experience [DEX] - 2 Hours

With a significant proportion of the global workforce expecting to remain remote or peripatetic, organisations need to deliver unprecedented levels of mobility and flexibility, without impinging on their ability to remain productive. Using Aternity Management platform, our assessment shows you how to benchmark employee experience and compare it against the industry average, before going on to demonstrate how to continuously improving DEX through a product evaluation exercise, run with your team.

Adoption and Change Management - 2.5 Hours

Many organisations have experienced failed or poorly received digital transformation projects. This often comes down to a lack of investment in training and reinforcement, resulting in minimal take-up of new features and benefits, which in turn affects ROI. In conjunction with ChangeAdopt, our assessment looks at the impact of introducing new technology, helping you identify the best way to avoid disruption, communicate more effectively and empower your workforce.

Speak to our Workspace specialists

Ultima