

Service Overview: Managed Cloud



What is Ultima Managed Cloud?

Ultima Managed Cloud is a monthly subscription that includes Azure CSP, technical services, and automation tools to simplify cloud ownership:

- Ultima offers **24x7x365 technical support** through their Technical Support Centre, giving businesses peace of mind that issues can be quickly addressed and resolved.
- Ultima's Service Delivery Manager (SDM) and Cloud Solution Architect (CSA) provide **proactive engagements to help businesses optimize their Azure environment** and align it with Microsoft best practices, ensuring that it **operates at peak performance**.
- Ultima's Technical Architects work closely with businesses to align their cloud services with advanced service adoption, increasing operational efficiency.

The challenges, solved

Managed cloud services can help address common challenges businesses face when adopting cloud technology, providing:

- Cost optimisation strategies to **control spiralling consumption costs**
- Technical expertise through Microsoft and professional services teams to **address any gaps in skillset or resource availability**

With these benefits, businesses can focus on innovation and growth while ensuring their cloud operations are efficient and effective.

**Learn how Ultima can support
your business here.**

Benefits in numbers

18%

Average monthly cost savings

33%

Average improvement in IT staff productivity

41%

Improvement in application deployment speed

171 hours

Average monthly BAU time saved

→ Datasheet

Key features



Performance monitoring



Cost optimisation



Wastage detection



Automation of backups, patching, anti-malware, documentation



Compliance and security alerting



Frequent service reporting



Automated onboarding of new Azure services/resources

About Ultima

Ultima is a leading intelligent infrastructure and automation services company, focused on the provision of tailored solutions and services, including the design, deployment and support of complex IT solutions, based on industry leading technologies. These are delivered by Ultima's extensive team of highly skilled technical personnel that include solutions architects, consultants, engineers, project managers and service operations staff.

Ultima's mission is to become the trusted long term IT partner of UK businesses by providing robust, reliable and flexible solutions which bring real business benefit. Based on an integrated delivery model encompassing Fulfilment, Professional Services and Managed Services offerings, Ultima provides a seamless service experience for customers.



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