

Ultima - Windows 11 Quickstart

Identify the steps needed to upgrade to Microsoft's flagship OS, alongside Aternity's User Experience Manager.

Since the advent of Windows, organisations have been going through a broad cycle of upgrades, usually every three to five years. Every time a new version was released, IT teams re-enter the upgrade cycle, developing images, testing apps and preparing deployment infrastructure, months before the first PC was even issued.

With the arrival of Windows 10 and 11 came a servicing model, allowing Microsoft to take an agile approach to software development. In fact, Windows 11 has the potential of being the last major upgrade that you'll need to consider. And while anyone can deploy it once, as soon as that project is complete, the task of supporting it begins. This QuickStart is designed to assess your organisation's readiness for Windows 11, recommend the changes and investment needed to monitor, manage and maintain a new OS, and assist in delivering a 50 user pilot, which will pave the way to delivering Windows 11 Enterprise across your estate.



Webinar 1 -
Deploy, Maintain
and Manage



Webinar 2 -
Upgrade & Deploy
W11 Enterprise



Independent
W11 readiness
assessment report



Pilot assistance
from 14 x Microsoft
Gold partner



30 day trial of
Aternity Digital
Experience tool



Microsoft funding
available, subject
to application

About Windows 11

The first major release since July 2015, Windows 11 - Microsoft's flagship client OS - is built on the same core architecture as Windows 10. Designed around a new UI, the innovations focus on enhancing productivity and collaboration, leveraging zero-trust security principles and streamlining deployment and management, in order to support today's hybrid workforce.

While Windows 11 supports traditional client management techniques, it is designed for modern Unified Endpoint Management tools, as well as automated provisioning services like Autopilot. In addition to updated minimum hardware requirements, the feature release cadence changes from semi-annual to annual for Enterprise, with each release supported for 3 years.

Prerequisites

- A valid license for the use of Microsoft Endpoint Manager (see Intune or Endpoint Configuration Manager licensing)
- Devices managed by Intune or Endpoint Config Manager v2107
- Devices running v1903 or later (cumulative update from July 21)
- An Azure Subscription parented to the same Azure AD domain

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→ Scope

Assess - Designed to ascertain your existing endpoint and client OS maturity, identify what management tools you have in place, and evaluate your organisation's readiness to move directly to Windows 11.

- Delivery of Webinars: Get Modern, Deploy, Maintain and Manage, as well as Upgrading and Deploying Windows 11 Enterprise
- Endpoint analytics setup and analysis
- Environment analysis
- Windows 11 upgrade recommendations
- Windows 11 readiness report

Pilot - Based on the findings above, we create an update ring and feature deployment policy for up to 50 eligible devices, demonstrating the in-place upgrade techniques used to migrate to Windows 11.

- Configuration of either Intune Feature Updates or Microsoft Endpoint Configuration Manager to update devices from Windows 10 to Windows 11.
- Up to 2 days upgrade support

Aternity Trial - Most IT teams are wholly reactionary, set up to respond to incidents as and when they occur. Despite the plethora of issues being experienced across an organisation at any one time, support teams tend to only get involved when they have become severe enough and employees have nowhere else to turn.

Aternity, uses telemetry data to measure, monitor and improve overall app experience, providing a score for performance and health, based on crashes, hangs, errors, page load and wait time. The data harvested provides operational teams with the visibility and intelligence they need to act on, engage with and remediate the entire employee experience.

As part of this Windows 11 quickstart engagement, we will set up a free 30 day trial of Aternity Digital Experience Management.

Review - Once complete, we'll host a call to review the success of the pilot, discuss next steps and potential remediation requirements.

Stage	Included
Assess	✓
Pilot	✓
Aternity Trial	✓
Review	✓
Total	From £5k

About Ultima

We are 14 x Microsoft Gold and FastTrack Ready partner, one of just 28 in the UK (as of May 2022). FastTrack is a consumption-based service that enables customers to get better value out of their Microsoft investments. It provides customers with eligible subscriptions end-to-end support, providing access to subject matter experts with real-world experience in the deployment of Modern Workplace solutions including as Microsoft 365, alongside a range of adoption incentives.



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Gainsborough House,
Manor Park, Basingstoke Road, Reading,
Berkshire,
RG2 0NA, UK

T: 0333 015 8000
E: enquiries@ultima.com
W: ultima.com