



CASE STUDY

Grundon Waste Management

Grundon were looking to begin a modern workspace transformation project using Microsoft Cloud Services for core business applications. The project included email services, Azure migration, licensing optimisation and a security review. Grundon wanted to work with an experienced Microsoft partner who could deliver an end-to-end solution.

The Requirement

Grundon were running Microsoft Exchange 2016 and wanted to migrate to Exchange Online for enhanced functionality. They had also identified core business services to migrate into Azure and wanted assistance with the setup of this environment, including design, configuration, and Azure knowledge transfer.

Grundon were looking for a partner with an experienced licensing team for all licensing queries, service updates and multiple agreement options to enable them to identify a best-fit solution. Grundon also wanted to review the suitability of their existing email security posture along with their continuity and recovery strategy.

The Solution

Ultima worked with Grundon's IT Team to enable Hybrid Exchange with Exchange Online in M365. Active Directory identities were synchronised to Azure AD via Azure AD Connect server and identified user group mailboxes were migrated to Exchange Online via a native mailbox migration and hybrid configuration within Exchange. To enhance their existing Mimecast security, Ultima

recommended integrating email security with Email Continuity, Recovery & Archiving. Being a SaaS solution from a single provider, this reduces the administrative burden and means there's no on-premises equipment to maintain.

Ultima worked with Grundon to agree an Azure Foundations design which included separate Resource Groups, to be managed both internally and by 3rd parties. Ultima then deployed the resources required, including a Standard D8v3 Windows VM using Azure Hybrid Benefit for the Windows licensing and a logical SQL server hosting two SQL PaaS databases using the DTU purchase model. Network topology by a hub-and-spoke design enabled control of traffic between systems and hybrid connectivity to the on-premises environment was provided via an ExpressRoute circuit and gateway.

After reviewing all options, Ultima recommended purchasing licensing through the CSP platform, which enables Grundon to consume O365 & Azure through a simple, scalable SaaS based platform, with access to Ultima's experienced licensing team and 24/7 CSP support.

Grundon

Users: 450

Sector: Environmental Services

Grundon is the UK's largest family-owned supplier of integrated waste management and environmental services. Founded in 1929, they have developed a distinctive approach that has helped them maintain a leading position within the waste industry. This approach is underpinned by their commitment to quality of service, innovation and technical progress, together with a genuine and demonstrable concern for the environment.

www.grundon.com

GRUNDON

"Working in synergy with Grundon's IT Team, Ultima have migrated Grundon onto a flexible platform for future growth, enhanced service levels, improved availability, recovery and business continuity – allowing the business to continue their passion and fearless pursuit for improvement, progression and invention in Waste Management Services."

Account Manager, Ultima

Key Benefits



By migrating to Exchange Online and moving resources to Azure, Grundon benefit from predictable costs, scalability, and increased availability and accessibility.



Implementing Mimecast's Email Security, Continuity, Recovery & Archiving technology ensures that Grundon's users and data are protected from attacks, downtime or data loss through a unified cloud based solution.



Through Ultima's CSP for Azure, Grundon receive access to management portals for billing, reporting and self-serve, alongside licensing expertise to optimise their environment.

Microsoft Partnership

At Ultima, we live and breathe Microsoft. We've been a Microsoft Gold partner for over 25 years and accumulated 13 Microsoft Gold Partner Competencies. These span App Dev, Cloud Platform, Data Management Business Apps, Mobility and Productivity. We are also 1 of only 4 Fast Track Ready LSPs for Modern Workplace which allows us to seamlessly migrate customers from legacy software over to Office 365.

About Ultima

Ultima is a leading intelligent infrastructure and automation services company, focused on the provision of tailored solutions and services, including the design, deployment and support of complex IT solutions, based on industry leading technologies. These are delivered by Ultima's extensive team of highly skilled technical personnel that include solutions architects, consultants, engineers, project managers and service operations staff.

Ultima's mission is to become the trusted long term IT partner of UK businesses by providing robust, reliable and flexible solutions which bring real business benefit. Based on an integrated delivery model encompassing Fulfilment, Professional Services and Managed Services offerings, Ultima provides a seamless service experience for customers.

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